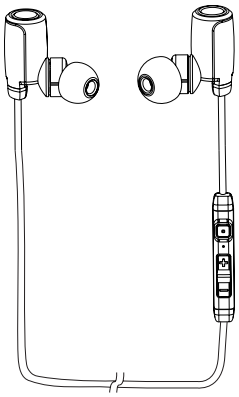
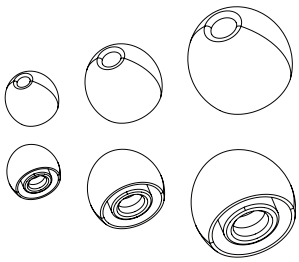
BLACKLOUD™ SOUNDOT

User Manual

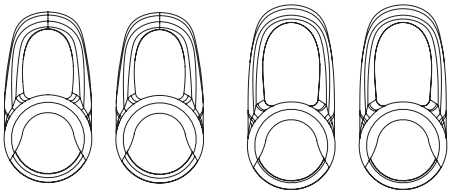
Package Contents



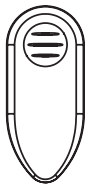
SOUNDOT Earbuds
(with Microphone and
Control Module)



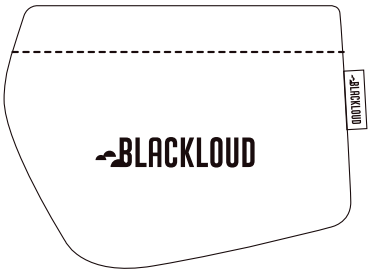
Earbud Cushions
(3 pairs in Small, Medium,
and Large)



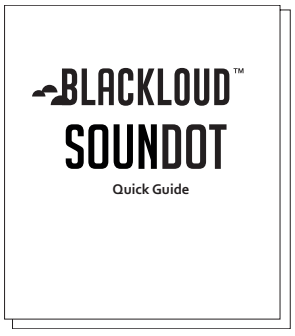
Earbud Stabilizers
(2 pairs in Medium and Large)



Attachable Clip



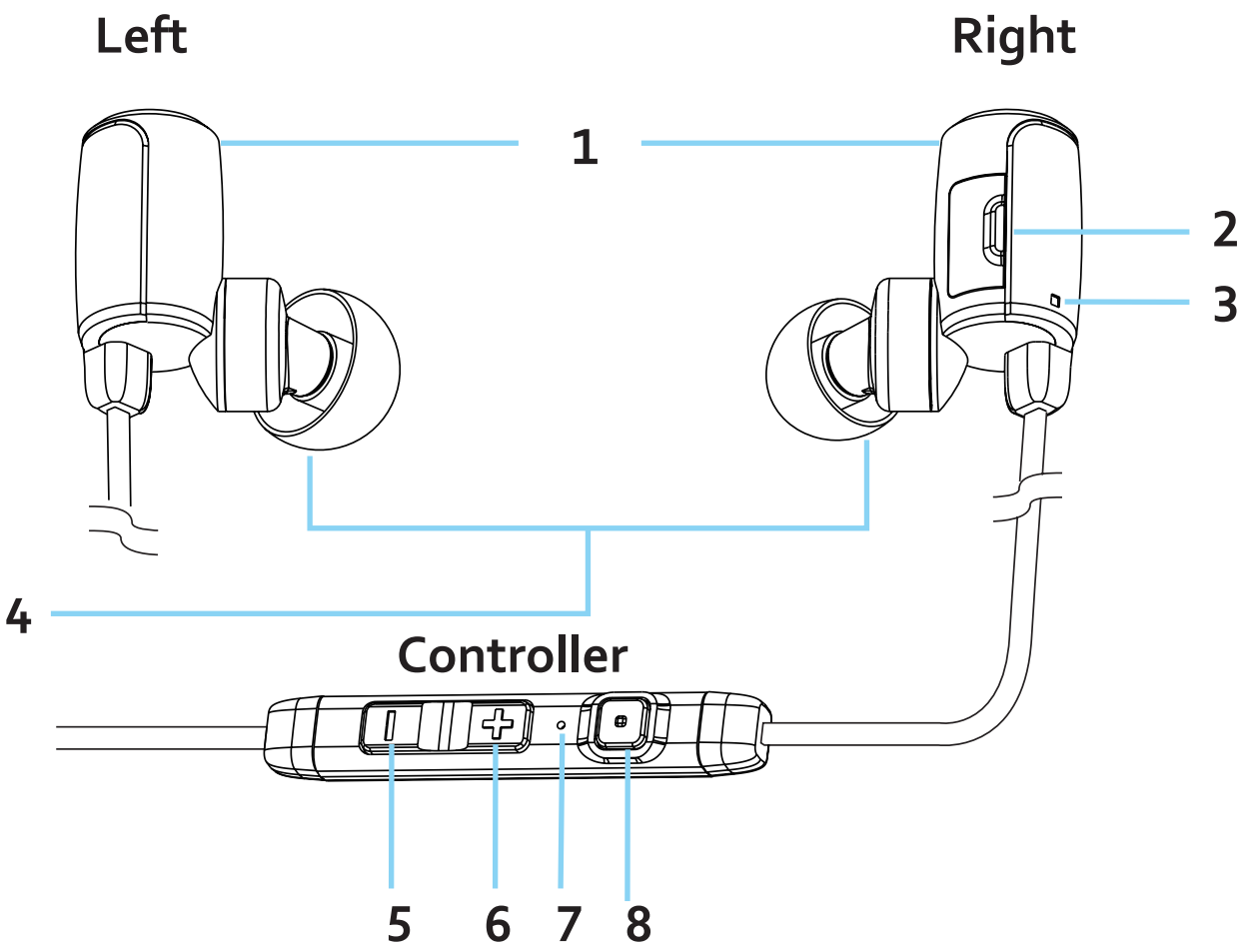
Carrying Pouch



Quick Guide and Safety
Document

Charging Cable (Micro-USB)

Your SOUNDOT Earbuds

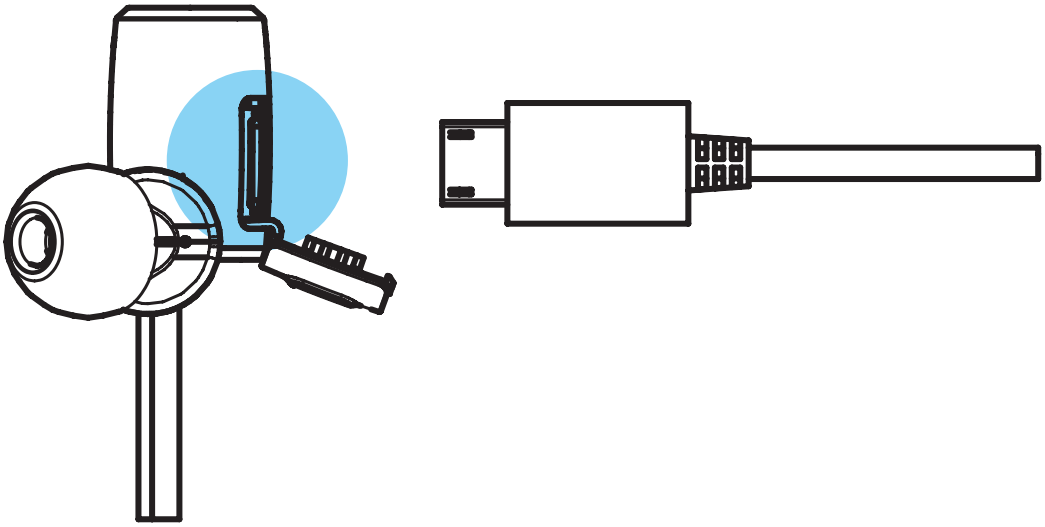


1. Magnetic Heads
2. Charging Port (Micro-USB)
3. Status Indicator LED
4. Earbud Cushions
5. Volume Down Button
6. Volume Up Button
7. Microphone
8. Power/Function Button

Charging Your Earbuds

Although your SOUNDOT earbuds come with a partially charged battery, it is recommended that you fully charge your earbuds before first use.

To charge your SOUNDOT earbuds:



1. Open the charging port cover on the right earbud.
2. Connect the charging cable to the right earbud and either a PC or a dedicated USB charger.
3. Once your SOUNDOT earbuds start charging the status indicator LED will light up a solid red color. When your SOUNDOT earbuds are fully charged the status indicator will turn a solid blue color.

   NOTE: On average your SOUNDOT earbuds takes about 2.5 hours for a full charge.

* *IMPORTANT: Charge your SOUNDOT earbuds using only the provided cable, as other chargers can damage the battery.*

Charging Your Earbuds

Checking Battery Level

You can check the battery level for your SOUNDOT earbuds with the status indicator LED*.

To check the battery level:

1. Press the power/function, volume up, and volume down buttons simultaneously.
2. The status indicator will flash red and blue simultaneously. The battery level will be indicated by the number of flashes, as described in the table below:

Number of Flashes	Battery Level
5	100% - 81%
4	80% - 61%
3	60% - 41%
2	40% or below

NOTE: When the battery level is below 40% you will hear a "Battery Low" voice prompt from your earbuds every 10 minutes.

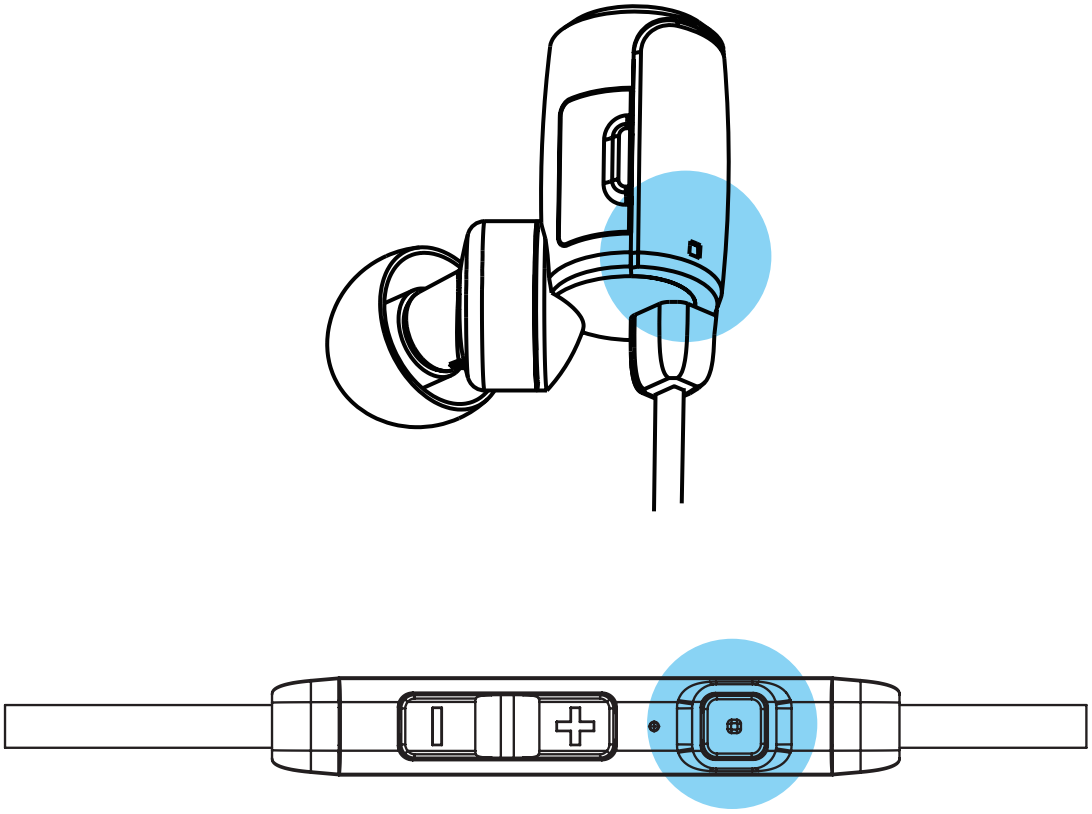
**You cannot check the battery level for your earbuds when you are listening to music or in the middle of a phone call.*

For iOS devices you can also check your battery level via a battery level meter visible on the device's display. For Android and other non-iOS devices, support for a battery level meter will be available via free apps found in the device's respective app store.

Pairing Your SOUNDOT Earbuds

Before you start using your SOUNDOT earbuds, you must first pair it with the Bluetooth®-enabled device you want to connect it to (such as a smartphone, PC, or digital music player).

To pair your SOUNDOT earbuds with a device:



1. Enable Bluetooth on the device you want to pair your SOUNDOT earbuds to.

   NOTE: Consult your device's user manual for instructions on enabling Bluetooth.

2. [FOR INITIAL PAIRING] Press and hold the power/function button on your SOUNDOT earbuds for about 4 seconds until the status indicator LED flashes blue/red alternately and you hear the "Hello" then the "Pairing" voice prompts from your earbuds. Your SOUNDOT earbuds are now in pairing mode.

Pairing Your SOUNDOT Earbuds

[FOR SUBSEQUENT PAIRINGS] Press and hold the power/function button on your SOUNDOT earbuds for about 8 seconds until the status indicator LED flashes blue/red alternately and you hear the "Pairing" voice prompt from your earbuds. Your SOUNDOT earbuds are now in pairing mode.

NOTE1: If left inactive in pairing mode your SOUNDOT earbuds will automatically power off after 3 minutes.

NOTE2: You must enter pairing mode from a powered-off state. Pressing and holding the power/function button for more than 4 seconds from a powered-on state will turn the earbuds off.

3. Search for your SOUNDOT earbuds ("SOUNDOT v1.0"*) in the device's list of available connections. Once you have found your SOUNDOT earbuds in the list of available connections select them and accept any confirmation messages.

   **The name for your SOUNDOT earbuds in the list of available connections may vary depending on the model purchased.*

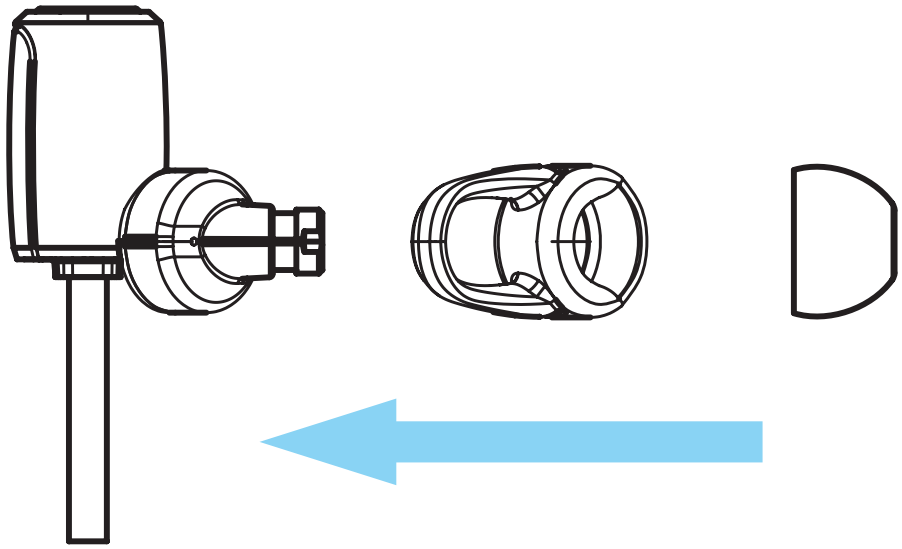
4. Once your SOUNDOT earbuds have been successfully paired with the device the status indicator will flash blue and you will hear a tone from your earbuds.

Your SOUNDOT earbuds can store pairing information for up to eight devices. To pair additional devices to your SOUNDOT earbuds ensure that your SOUNDOT earbuds are not concurrently connected to any device, then repeat the steps outlined above.

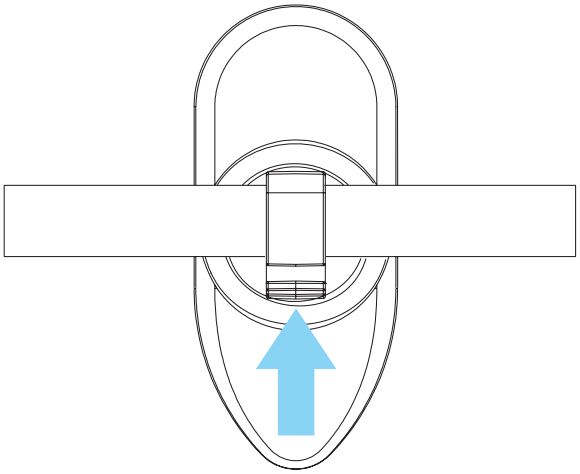
NOTE: If your SOUNDOT earbuds have already stored pairing information for eight devices and you pair a ninth device, the stored information for the very first device will be deleted.

Wearing Your SOUNDOT Earbuds

To ensure a secure and comfortable fit when wearing your SOUNDOT earbuds:

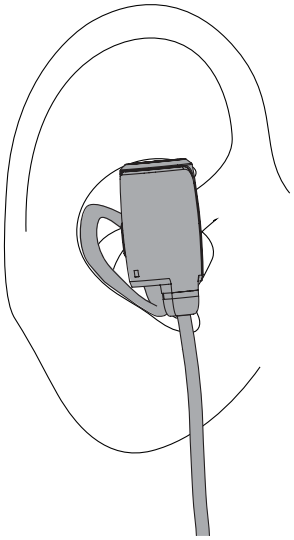


1. Select and install the suitable stabilizers (optional) and cushions on the earbuds.

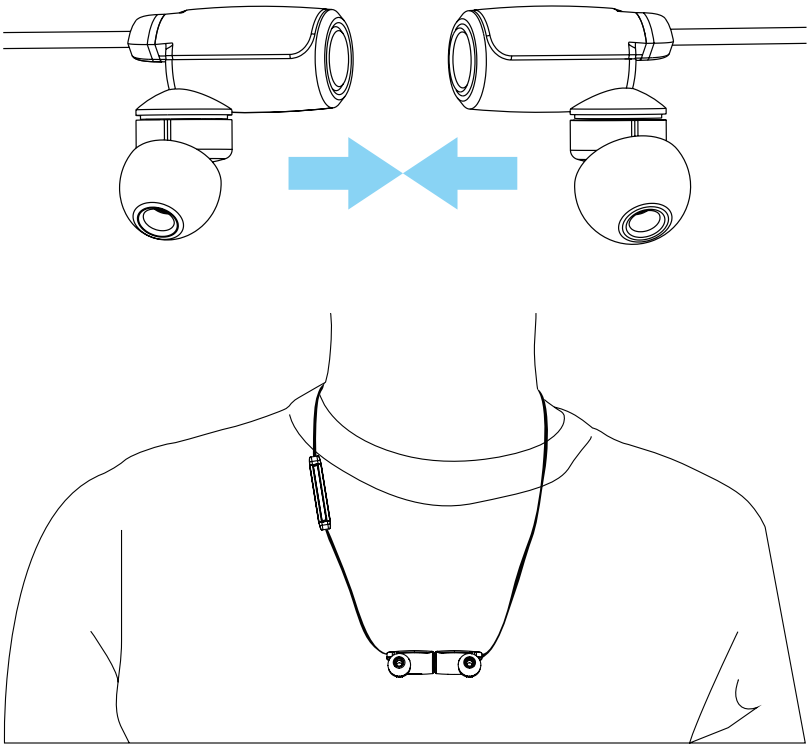


2. (Optional) Attach the clip onto the earbuds' wire.

Wearing Your SOUNDOT Earbuds



3. Rotate the stabilizers and place the earbuds into each ear so that they are positioned comfortably.
4. Place the earbuds' wire around the back of your neck.

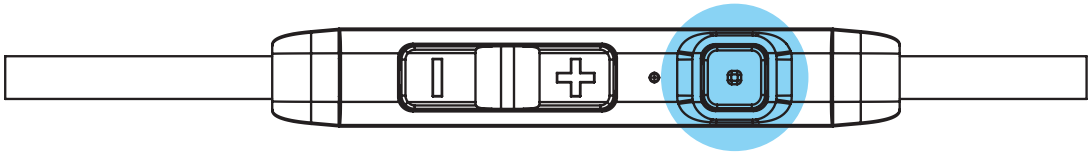


When your SOUNDOT earbuds are not in use you can connect the magnetic heads together and drape the earbuds comfortably around your neck.

Powering On

Once you have successfully paired your SOUNDOT earbuds to a Bluetooth-enabled device your SOUNDOT earbuds will automatically connect with that device once they are powered on.

To power on your SOUNDOT earbuds:

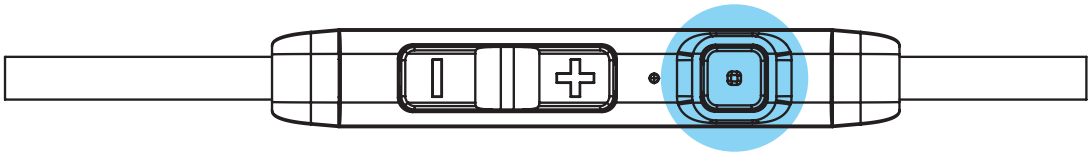


1. Press and hold the power/function button for about four seconds. Once the status indicator LED flashes blue and you hear the "Hello" voice prompt from your earbuds, your earbuds have powered on.

   NOTE: If you have stored pairing information for multiple devices and more than one of those devices have Bluetooth enabled, your SOUNDOT earbuds will automatically connect with the most recently paired device and will also enable multipoint connection. For more information see " Multipoint Connections ".

Powering Off

To power off your SOUNDOT earbuds:



1. Press and hold the power/function button for about 4 seconds. Once the status indicator LED flashes red and you hear the "Goodbye" voice prompt from your earbuds, your SOUNDOT earbuds have powered off.

Handling Phone Calls

When your SOUNDOT earbuds are connected to a Bluetooth-enabled smartphone you can handle your phone calls directly using your SOUNDOT earbuds. The following table describes your earbuds phone call options:

Call Option	Phone Status	Button(s)	Action
Answer Call	Incoming Call	Power/Function button	Press
Reject Call	Incoming Call	Power/Function button	Press twice
End Call	In Call/Outgoing Call	Power/Function button	Press
Adjust Volume		Volume Up or Down button	Press
Mute/Un-mute Microphone	In Call/Outgoing Call	Volume Up and Down button	Press and hold for 2 sec.
Redial	Connected/ During Music Playback	Power/Function button	Press twice
Switch to Handset	In Call	Volume Up button	Press and hold for 2 sec.

Handling Phone Calls

Call Option	Phone Status	Button(s)	Action
Accept Call Waiting (End Current Call and Answer Incoming Call)	In Call	Power/Function button	Press
Accept Call Waiting (Place Current Call on Hold and Answer Incoming Call)	In Call	Power/Function button	Press and hold for 2 sec. and release
Switch From an Active Call to a Call on Hold	With a Call on Hold	Power/Function button	Press and hold for 2 sec. and release
End a Call on Hold	With a Call on Hold	Power/Function button	Press twice
Reject Call Waiting	In Call	Power/Function button	Press twice
Activate Siri (iOS) or Google Voice Search (Android)*	Connected/ During Music Playback	Power/Function button	Press and hold for 2 sec. and release

** Your smartphone must feature Siri (iOS) or Google Voice Search (Android) capabilities to make a call using your SOUNDOT earbuds. To confirm and configure the Siri (iOS) / Google Voice Search (Android) function for your smartphone, refer to your smartphone's user manual.*

Listening to Music

When you are listening to music you can control playback through the controller on your SOUNDOT earbuds. The following table describes your SOUNDOT controller's various playback options:

Playback Option	Button	Action
Play/Resume Music*	Power/ Function button	Press
Pause Music	Power/ Function button	Press (during playback)
Increase Volume	Volume Up button	Press
Decrease Volume	Volume Down button	Press
Forward to Next Song	Volume Up button	Press and hold for 2 sec.
Rewind to Previous Song	Volume Down button	Press and hold for 2 sec.

** When audio playback is initiated your SOUNDOT earbuds will open your Bluetooth device's default music player. To set your device's default music player, refer to the device's user manual.*

More Features

Multipoint Connections

If you have stored pairing information for multiple devices and more than one of those devices have Bluetooth enabled at the same time, your SOUNDOT earbuds will enable multipoint connection. Multipoint connection allows your earbuds to hold connections with two devices at the same time.

Multipoint connection works in the following ways:

- Your earbuds automatically connect with the most recently paired device ("Device A").
- You must manually connect the second device ("Device B") to your earbuds via its operating system.
- Your earbuds prioritize the audio from Device A.
- You can control Device A using the earbuds' controller.
- When Device A is idle your earbuds can receive audio from Device B.
- Device B must be controlled directly from its user interface.
- Simultaneous audio from both devices is disabled.

More Features

Restoring Factory Settings

When you restore factory settings all pairing information stored on your SOUNDOT earbuds will be deleted.

To restore factory settings:

1. Ensure that your earbuds are not connected to any device.
2. Enter pairing mode.
3. Press and hold the power/function, volume up, and volume down buttons for about 2 seconds until the status indicator flashes red five times and you hear a double tone from your earbuds.

Because all pairing information is deleted after restoring factory settings, your earbuds will directly enter pairing mode once they are powered on.

Troubleshooting

My SOUNDOT earbuds do not connect to my Bluetooth device

- Ensure that your earbuds are powered on.
- Ensure that you have properly paired your earbuds to the device.
- Ensure that your earbuds are within range of your device (roughly 20 meters depending on the operating environment).
- Ensure that your device is the only paired device that is powered on within range of your earbuds. If you have stored pairing information for multiple devices and more than one of those devices are powered on and have Bluetooth enabled, your earbuds will automatically connect with the most recently paired device.

My SOUNDOT earbuds are not able to enter pairing mode

- Ensure that the battery on your earbuds have been charged
- Ensure that you are entering pairing mode from a powered-off state. Pressing and holding the power/function button for more than 4 seconds from a powered-on state will turn the earbuds off.

My SOUNDOT earbuds are not able to make phone calls

- Ensure that your earbuds are properly paired and connected to your smartphone.
- Ensure that your smartphone has Siri (iOS) / Google Voice Search (Android). To confirm and configure Siri (iOS) / Google Voice Search (Android) for your smartphone, refer to your smartphone's user manual.

Troubleshooting

My SOUNDOT earbuds are not able to play music

- Ensure that your earbuds are properly paired and connected to a device with a music player.
- Ensure that the volume level on your earbuds are set to an audible level.
- Check to see if your music player is the only music player connected to your earbuds. If there are multiple music players connected to your earbuds please ensure that your chosen music player is the prioritized connection (see “Multipoint Connections”).

Specs

Bluetooth Version	Bluetooth v4.0 (Bluetooth Chipset CSR8645)
Usage Time (on a full charge)	Music Playback: 5.5 hours Phone Call: 6 hours
Charge Time (from empty)	Roughly 2.5 hours
Charging Method	Micro-USB port
Operating Range	Roughly 20 meters
Noise Reduction	Supports echo noise cancellation
Supported Audio Codecs	Apt-x / SBC / AAC
Speaker Sensitivity	98 +/-3 dBspl/mW @ 1kHz
Microphone Sensitivity	-42 dB +/-3dB
Frequency Band	2.402 GHz - 2.4835 GHz ISM Band
Dimensions	21.5 x 13.5 x 13.5 mm
Weight	Less than 15g

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